

Changi Airport Group launches Safe Travel Concierge

Set up your profile

Hi there! Filling in **your** details accurately helps us tailor your Safe Travel Checklist to fulfill your pre-arrival requirements.

Personal Particulars ^

First / Given name*

Ensure your name matches your passport.

Last / Family name*

Ensure your name matches your passport.

Date of birth*



Add a trip

Ensure that your trip details are accurate.

Traveller Name*



Where are you travelling from?*

- I'm travelling from overseas.
- I'm travelling from Singapore.

Personal Particulars v

Travel Details v

Save Trip

Arrival COVID-19 PCR Test

Travellers entering Singapore during the COVID-19 pandemic are required to undergo a COVID-19 PCR test on arrival.

i Important Information

You will need to purchase and book a COVID-19 PCR test to be conducted upon arrival in Singapore.

[Book](#)

☰ What to expect after you arrive in Singapore



1. Land in Singapore
2. Immigration
3. Customs
4. COVID-19 PCR test

Safe Travel Checklist

Hi Michael! We're excited to welcome you to Singapore. Complete the tasks below to ensure a smooth and safe arrival.

In progress

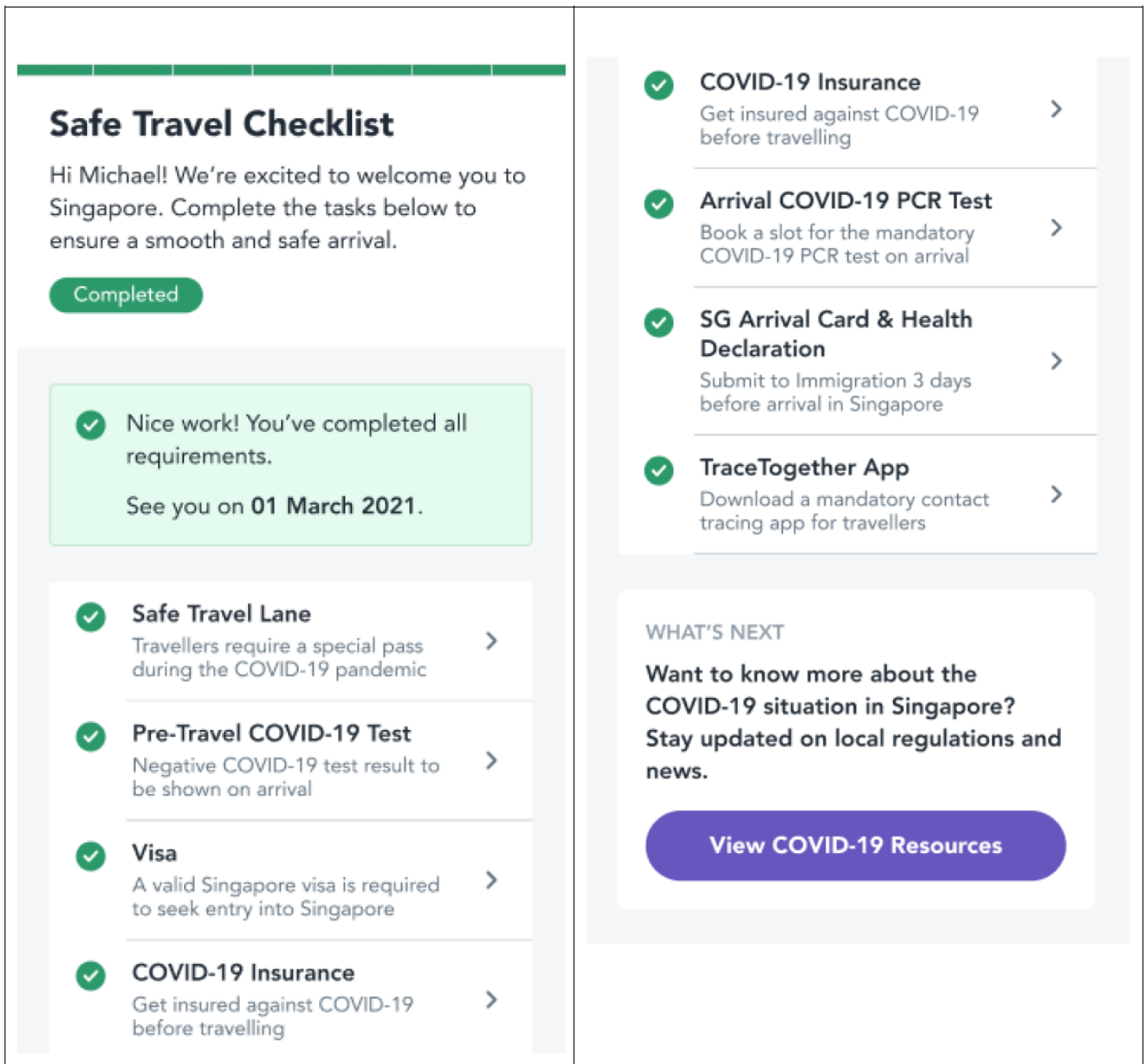
! You're almost there! **6** more requirement(s) to go.

! **Safe Travel Lane** >
Travellers require a special pass during the COVID-19 pandemic

! **Pre-Travel COVID-19 Test** >
Negative COVID-19 test result to be shown on arrival

! **Visa** >
A valid Singapore visa is required to seek entry into Singapore

! **COVID-19 Insurance** >
Get insured against COVID-19 before travelling



Changi Airport Group (CAG) has announced the launch of the new Safe Travel Concierge (STC).

This service allows passengers to book their on-arrival Covid-19 Polymerase Chain Reaction (PCR) test and ensure they have completed all pre-travel requirements in order to ease entry into Singapore.

After creating an STC account and entering any upcoming trips, passengers will be given a list of pre-travel requirements and can access additional services such as the Immigration and Checkpoints Authority's electronic Arrival Card and Health Declaration form through STC. Passengers can also stay updated with the latest Covid-19 news with the portal.

Jayson Goh, CAG's Managing Director for Airport Operations Management, said the online concierge service can ease the anxiety of air travel. "As we prepare for the reopening of international borders, Changi Airport continues to innovate and leverage technology to ensure a safe and pleasant traveller experience for our passengers. With the support of the Singapore Tourism Board, we first trialed the STC prototype at TravelRevive, the first hybrid tradeshow in Singapore. We are glad to launch it today

for all passengers and encourage them to use it for a smoother experience at Changi Airport.”