# Changi voted world's best airport in 2019 - Skytrax



In addition to winning World's Best Airport 2019, Changi Airport also scooped the award for Best Airport Leisure Amenities

Changi Airport Singapore has been voted the World's Best Airport 2019 by international air travelers for the seventh consecutive year, Skytrax has announced.

This is the first time in the history of the awards that an airport has won this title for seven consecutive years. Changi Airport was also the repeat winner of the award for the Best Airport Leisure Amenities.

The awards were held at the Passenger Terminal EXPO in London on March 27.

London Heathrow Airport scooped World's Best Airport Shopping, while Hong Kong International Airport won the World's Best Airport Dining accolade.

The World's Top 10 Airports 2019 are (in order): Singapore Changi Airport, Tokyo Haneda International Airport, Seoul Incheon International Airport, Doha Hamad International Airport, Hong Kong International Airport, Chubu Centrair International Airport, Munich Airport, London Heathrow Airport, Tokyo Narita International Airport, and Zurich Airport.

Lee Seow Hiang, Chief Executive Officer of Changi Airport Group said: "Changi Airport is honored to again be named World's Best Airport. This achievement was made possible by the strong support from our airport partners. At Changi, we are fortunate to have a large community of immensely dedicated and passionate airport workers who strive to deliver the best experiences to our passengers every single day. We thank our passengers for their continued support. Their vote of confidence motivates us in our pursuit of service excellence and pushes us to continue redefining what an airport can be.

"As we launch our newest icon Jewel Changi Airport next month (April 2019), we look forward to sharing with passengers and airport visitors the unique Changi Experience in a new way, with an expanded range of world-class facilities, offerings and experiences."

Edward Plaisted, CEO, Skytrax, said: "To be voted the World's Best Airport for the seventh consecutive year is a truly fabulous achievement for Changi Airport, and this award continues to underline the airport's popularity with international air travelers. Changi Airport is very focused on continually improving the customer's airport experience and innovating with new product and service features. The opening of the Jewel Changi Airport in April 2019 looks set to add another unique dimension to the experience for Changi Airport customers."

# Best Airports 2019: 70 million+ passengers:

- 1. Tokyo Haneda
- 2. Hong Kong
- 3. London Heathrow
- 4. Amsterdam Schiphol
- 5. Dubai
- 6. Paris Charles de Gaulle
- 7. Atlanta
- 8. Los Angeles
- 9. Beijing Capital
- 10. Chicago O'Hare

# Best Airports 2019: 60 to 70 million passengers:

- 1. Singapore Changi
- 2. Seoul Incheon
- 3. Frankfurt
- 4. Denver
- 5. Guangzhou
- 6. Jakarta
- 7. Bangkok Suvarnabhumi
- 8. Dallas/Fort Worth
- 9. Delhi
- 10. New York JFK

### Best Airports 2019: 50 to 60 million passengers:

- 1. Madrid Barajas
- 2. Barcelona
- 3. San Francisco
- 4. Kuala Lumpur
- 5. Chengdu

### Best Airports 2019: 40 to 50 million passengers:

- 1. Munich
- 2. Tokyo Narita
- 3. Taiwan Taoyuan
- 4. Shanghai Hongqiao
- 5. Sydney

- 6. Houston George Bush
- 7. Xi'an
- 8. Toronto Pearson
- 9. London Gatwick
- 10. Seattle-Tacoma

# Best Airports 2019: 30 to 40 million passengers:

- 1. Doha Hamad
- 2. Zurich
- 3. Copenhagen
- 4. Melbourne
- 5. Bogota
- 6. Bangalore
- 7. Minneapolis St Paul
- 8. Dublin
- 9. Detroit Metropolitan
- 10. Ho Chi Minh City

# **Best Airports 2019: 20 to 30 million passengers:**

- 1. Kansai
- 2. Vancouver
- 3. Brisbane
- 4. Vienna
- 5. Helsinki-Vantaa
- 6. Auckland
- 7. Dusseldorf
- 8. Johannesburg
- 9. Seoul Gimpo
- 10. Haikou Meilan

# Best Airports 2019: 10 to 20 million passengers:

- 1. Centrair Nagoya
- 2. Cape Town
- 3. Cologne/Bonn
- 4. Hamburg
- 5. Perth
- 6. Montréal
- 7. Hyderabad
- 8. Porto
- 9. Houston Hobby
- 10. Muscat

# **Best Airports 2019: 5 to 10 million passengers:**

- 1. Durban
- 2. Cincinnati/Northern Kentucky
- 3. Gold Coast
- 4. Christchurch
- 5. Adelaide

- 6. Malta
- 7. Bahrain
- 8. Yekaterinburg
- 9. Medina
- 10. Keflavik

# **Best Airports 2019: up to 5 million passengers:**

- 1. London City
- 2. Quito
- 3. Baku
- 4. Guayaquil
- 5. Halifax
- 6. Mauritius
- 7. Luxembourg
- 8. Billund
- 9. Kazan
- 10. Toronto City

### **Award winners 2019**

Best Airport in Africa: Cape Town International Airport

Best Airport in Asia: Singapore Changi Airport Best Airport in Australia/Pacific: Brisbane Airport

Best Airport in Central America: Panama Tocumen International Airport Best Airport in South America: Jorge Chávez International Airport, Lima

Best Airport in China: Shanghai Hongqiao International Airport

Best Airport in India/Central Asia: Indira Gandhi International, Delhi

Best Airport in Middle East: Doha Hamad International Airport

Best Airport in North America: Vancouver International Airport

Best Airport in Eastern Europe: Budapest International Airport

Best Airport in Europe: Munich Airport

Best Airport in Central Europe: Munich Airport

Best Airport in Northern Europe: Copenhagen Airport

Best Airport in Russia & CIS: Baku Heydar Aliyev International Airport Best Airport in Southern Europe: Adolfo Suárez Madrid-Barajas Airport

Best Airport in Western Europe: London Heathrow

World's Best Airport: Changi Airport Singapore

World's Best Airport Dining: Hong Kong International Airport

World's Best Airport Shopping: London Heathrow Airport

World's Best Airport Terminal: T5, London Heathrow Airport

World's Best Low Cost Terminal: T2, Kansai International Airport

World's Best Regional Airport: Chubu Centrair International Airport

World's Best Transit Airport: Seoul Incheon International Airport

World's Best Website & Digital Services: Houston Airports System

World's Most Improved Airport: Guangzhou Baiyun International Airport