## Heathrow PAX remains low relative to European competitors



Once the busiest airport in Europe, Heathrow is now 10<sup>th</sup>. Schiphol, Paris and Frankfurt are all recovering at a much guicker pace, for passengers and cargo both

As has been reported recently by Forward Keys, UK passenger numbers are the lowest in Europe relative to 2019, and Heathrow is no exception with passenger numbers 71% down in August versus the same month pre-pandemic. Ever-changing restrictions, expensive and unnecessary testing requirements and lack of a common approach across borders continue to hinder the UK's economic recovery.

## August 2021

| Terminal<br>Passengers<br>(000s) | Aug 2021 | % Change | Jan to<br>Aug 2021 | % Change | Sep 2020<br>to<br>Aug 2021 | % Change |
|----------------------------------|----------|----------|--------------------|----------|----------------------------|----------|
| Market                           |          |          |                    |          |                            |          |
| UK                               | 198      | 120.0    | 834                | -24.3    | 1,193                      | -56.3    |
| EU                               | 1,002    | 19.9     | 2,873              | -53.7    | 4,715                      | -69.0    |
| Non-EU Europe                    | 190      | 4.7      | 623                | -55.6    | 1,003                      | -69.1    |
| Africa                           | 86       | 189.1    | 526                | -38.8    | 815                        | -59.8    |
| North America                    | 356      | 303.4    | 1,061              | -69.5    | 1,442                      | -85.2    |
| Latin America                    | 56       | 482.2    | 146                | -56.5    | 241                        | -69.5    |
| Middle East                      | 208      | 96.9     | 771                | -59.6    | 1,325                      | -70.9    |
| Asia / Pacific                   | 137      | 74.2     | 759                | -68.7    | 1,250                      | -79.6    |
| Total                            | 2,232    | 57.4     | 7,591              | -57.2    | 11,984                     | -73.0    |

The Government's Global Travel Taskforce is set to review the UK's travel regime in the coming weeks. Heathrow airport is urging Ministers to streamline the system with the aim of getting travel levels and the economic activity safely back to pre-pandemic levels, "otherwise the UK will continue to lose trade and face lower levels of foreign tourism, impacting jobs and slowing the UK's economic recovery."

| Air Transport<br>Movements | Aug 2021 | % Change | Jan to<br>Aug 2021 | % Change | Sep 2020<br>to<br>Aug 2021 | % Change |
|----------------------------|----------|----------|--------------------|----------|----------------------------|----------|
| Market                     |          |          |                    |          |                            |          |
| UK                         | 1,765    | 120.1    | 9,103              | -17.6    | 13,215                     | -47.3    |
| EU                         | 8,708    | 5.6      | 32,323             | -46.2    | 54,550                     | -57.4    |
| Non-EU Europe              | 1,484    | 6.8      | 6,413              | -49.8    | 10,574                     | -60.8    |
| Africa                     | 635      | 82.5     | 4,723              | -2.8     | 7,324                      | -26.1    |
| North America              | 2,779    | 43.9     | 19,090             | -25.9    | 28,024                     | -47.3    |
| Latin America              | 381      | 129.5    | 1,448              | -27.9    | 2,403                      | -39.3    |
| Middle East                | 1,462    | 50.6     | 9,721              | -14.3    | 15,016                     | -31.0    |
| Asia / Pacific             | 1,790    | 29.5     | 13,797             | -17.5    | 21,738                     | -32.5    |
| Total                      | 19,004   | 24.7     | 96,618             | -33.2    | 152,844                    | -49.2    |

Supported by major airlines and the wider travel and tourism industry in the UK, Heathrow's proposals are:

- For the Government to remove the amber list and create a safe but simple two-tier system a green list and red list, retaining hotel guarantine.
- Ministers must recognise the success of the global vaccination programme and move from a country-based approach to a risk-based one, based on individuals' vaccination status.
- Fully vaccinated travellers should not be required to take a test, while those who are not vaccinated should continue to take a pre-departure and arrival test using lateral flow, following up with a PCR test if positive.
- As passenger numbers grow, Border Force must ensure they have adequate resources and processes in place to ensure travellers receive a warm welcome into the UK. Recent scenes of passengers waiting for hours to be processed through the UK border are totally unacceptable. Border Force can and should deliver both a secure UK border and an efficient service for passengers.

Heathrow CEO John Holland-Kaye stated: "The Government has the tools to protect the UK's international competitiveness which will boost the economic recovery and achieve its Global Britain ambitions. If Ministers fail to take this opportunity to streamline the travel rules then the UK will fall further behind as trade and tourists will increasingly by-pass the UK."