

Nestlé s joins forces with the International Federation of the Red Cross and Red Crescent Societies to address COVID response

Nestlé is assuring its customers and consumers that it will continue to produce and deliver products to meet global demand. The team is committed and working to ensure that supply is maintained in a safe manner. The company released the following statement:

"We are offering free meals and transport for staff to help reduce the risk they fall ill. In addition, we have put in place generous sick leave arrangements for those who contract the virus and will provide cash loans or advances for those in financial distress. All hourly and salaried staff affected by temporary stoppages will be paid in full for a minimum of twelve weeks

Since the very beginning of this crisis, our people have led substantial local relief efforts in the communities around the globe where we operate. We have provided support to charities, medical institutions and other organizations in the frontline of the fight against this pandemic. We have worked very closely with physicians to develop new tailored COVID-19 medical nutrition and supplement treatment protocols. We have also donated to food banks and food delivery organizations to support people in need. And we are providing prompt and pragmatic support to our business partners, for example in our supply chains, who are affected by this crisis. Our efforts are continuing - and stepping up - around the world."

Partnership with the International Federation of the Red Cross and Red Crescent Societies (IFRC)

Nestlé also announced its partnership with the IFRC in response to its emergency appeal. The IFRC is a strong and trusted global partner of Nestlé, with expertise in providing first aid, emergency response and epidemic control. The Red Cross and Nestlé were both established over a century ago. All partners have Swiss roots and are present in almost every country in the world. As part of the emergency response, the IFRC is providing immediate help to strengthen health care systems, where the need is greatest.

Initially, they will work together in four ways to provide urgent help for emergency services and caregivers and strengthen healthcare systems.

- Donating food, medical nutrition products and bottled water to bring relief to those most affected by the pandemic.
- Deploying available logistics capacities from its out-of-home business to support the needs of the IFRC in various countries.

- Donating CHF 10 million for immediate deployment in countries where it is most needed.
- Matching 1:1 any donations to the Red Cross and Red Crescent National Societies or Federation made by our employees.

Mark Schneider, CEO of Nestlé, said: “Now is the time to demonstrate the values of the Nestlé family. I am deeply impressed and humbled by what our team has accomplished in order to support individuals and communities affected by this crisis. The COVID-19 pandemic is a global problem and consequently we are offering help on the ground everywhere, drawing on our extensive presence and experience in 187 countries. In addition, we give our full support to those who are fighting tirelessly against the spread of the virus, every day. This is where our trusted and longstanding partnership with the IFRC comes in. We applaud the relentless efforts of the millions of Red Cross and Red Crescent volunteers and admire their determination to make a difference on the ground.”