

Toronto Pearson and HMSHost launch Uber Eats service



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Toronto Pearson announced that ordering via Uber Eats is now available at the airport from a variety of HMSHost-operated restaurants across Terminals 1 and 3. This innovative partnership offers convenience and contactless ordering for consumers, while also providing additional revenue for on-site restaurants.

Toronto Pearson is the first airport in the world to launch mobile order and pick-up service via Uber Eats. Available for passengers and employees alike, this service represents the evolution of Pearson's world-first partnership with Uber Eats and HMSHost, originally announced in 2019.

Over the past year, millions of consumers across the globe have relied on third-party platforms such as Uber Eats to support local restaurants and to enjoy their favorite dishes safely at home. Now, anyone at the airport can download the Uber Eats app for iOS or Android, order a meal ahead of time and pick it up at the restaurant when ready.

Uber Eats at Pearson allows users to avoid line-ups when picking up food and beverage, creating a safer, socially distanced experience that saves time for busy workers, as well as passengers conducting essential travel. No additional fees will be charged to customers for pick-up.



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“A healthy airport focus coupled with stellar experiences for our passengers and employers is our aspiration. Our technology-based partnerships are an excellent example of how Pearson is continuing to evolve the airport experience, while adding layers of protection to our globally recognized Healthy Airport program,” says Deborah Flint, President & CEO, Greater Toronto Airports Authority.

“During the past year, platforms like Uber Eats have become an even more important option for restaurants to generate revenue and for consumers to support their favorite restaurants. By partnering with Toronto Pearson on the first airport service for mobile order and pick up via Uber Eats, the app will provide convenient, contactless ordering for travelers and support to restaurant partners.

In the coming months, we look forward to enhancing the consumer experience and bringing more restaurants at the airport to the platform,” comments Jack Kloster, Head of Business Development, US & Canada, Uber.

“Bringing new technology into the airport that makes food and beverage transactions easier, safer and quicker is a top priority for HMSHost. Our partnership with Uber Eats is a testament to our safe dining commitment, while providing a contactless order and pickup solution that elevates the overall passenger experience at Pearson,” adds Neil Thompson, Vice President of Digital, HMSHost.